

# Friday Hill TMO Ltd Winter News 2012

## WIN THIS LUXURY HAMPER !

'Winning this Hamper made our Christmas extra special'

That's fantastic!  
Thanks TMO



'I am so glad I took the time to enter, it was worth it!'

A lovely hamper full of tasty treats for the festive season!  
Thanks

## FIND OUT HOW ON PAGE 3



### EMERGENCY OUT OF HOURS NUMBER CHANGE

From the 1st August 2012 the number to contact for emergency out of hours service was changed. The number is **07507 482561**.

This service is provided by Premier Building Services who is our main contractor.

If your emergency is due to central heating or lack of hot water the number to call is **020 8496 4197**. This service is provided by Ascham Homes and Aston Heating.



### WANTED-BLOCK REPRESENTATIVES

If you live in a block of flats and have half an hour to spare every five weeks to meet with our Maintenance Manager to discuss issues that affect you please contact Richard on 020 8523 9433 and become one of our Block Representatives.

#### Inside this Issue

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# Presenting the winners of the Residents of the Year Photography Competition

Dear TMO,  
Thanks so much!  
I really enjoy using my  
new camera!  
Thank you very much  
From John Heath

We would like to thank everyone who took the time to send in their photographs for this popular competition. We received over 30 entries.



Angela being presented with her prize

The winners of each category received a digital camera and are as follows:-



John Heath being presented with his prize

Primary School winner was Marie Alex and James from Manor Farm Drive, Well Done!

Senior School winner was John Heath from Longshaw Road, Congratulations!

Adult winner was Angela Rose from Coney Burrows, Bravo!

The judging took place at our Annual General Meeting when Aston Heating, the sponsors of this event short listed the entries and the winners were chosen by residents who attended.



Marie Alex and James with the prize



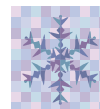
## Repairs Satisfaction-The future is texting!



Its much easier to reply with a simple **A** or **B** to a text rather than having to remember to fill in then post a form!  
This is definitely the way forward!

If we have your up to date mobile number you will have received several text messages from us via our text messaging service. If you book an appointment with our Technical Officer you will receive a text message the day before reminding you of this. If a repairs job is raised you will receive a text message telling you the contractor who has the work and when you can expect hem to attend by. Once the work is completed you will no longer receive a Satisfaction Form to complete in the post but a text

message that requires an **A** or **B** answer to three questions. We are aware that not everyone has a mobile phone so we are increasing the amount of telephone calls and inspections to check on the contractors work. We will also inform you of any coming events this way , such as our Coffee Mornings, Book Club, trips to the theatre or seaside and our AGM.



### COFFEE MORNING AND BOOK CLUB-ALL WELCOME -PLEASE COME ALONG

The Book Club has been running for nearly two years now. The club is held between **10.30am** and **12.30pm** on the last **Thursday** of the month. Come along and swap your books for something new , or just come along for a cup of Coffee, read the newspaper, have a chat and eat some biscuits. All welcome-we look forward to seeing you!

**Win a Luxury Hamper-All you have to do is return your questionnaire! Remember Your Views are very important to us**

To win the Hamper featured on the front page all you have to do is return the enclosed questionnaire. The questions are about the key areas of our service. We can only continue to make improvements to the service we provide with this feedback.

All questionnaires returned by **Thursday 20th December 2012** will be entered in our prize draw .

The draw will take place on **Friday 21st December 2012.**

I am so pleased that I took the time to return my questionnaire as we won one of the prizes. Thank you Friday Hill



**FUN FOR ALL AT THE GOLDEN JUBILEE CELEBRATIONS**

We held the Jubilee Fun Day in front of the shops at Hatch Lane for our residents on 27th May 2012.

Over 200 residents and their families attended this popular event. The most popular stall again was the Garden Workshop where residents made baskets and tubs with colourful plants of their choice.

The children had lots of fun on the bouncy castle and gyroscope and had the chance to have their face painted. The Tombola was again very popular with a variety of prizes to suit all age groups to be won.

There was hand massage, a nail bar, henna tattoos and a cup cakes stall.

Delicious refreshments were provided for all that attended. Many thanks to London Borough of Waltham Forest and several of the contractors that work for Friday Hill TMO who kindly sponsored this event.



The ever popular garden workshop



**Macmillan's Coffee Morning- A Triumph! We raised £429 !**

The Worlds Biggest Coffee Morning was held on 27th September 2012.

An amazing £429.00 was raised within 5 hours!

**The worlds biggest Thank You from Macmillan Cancer Support to everyone who came along and supported this event!.**

The event was held at Coney Burrows community hall, a joint venture this year with the Coney Burrows Community Association . There were home made refreshments and cup cakes, Tombola stalls, home made jams and chutneys, jewellery stall , books and a raffle.

**Thank you to all who supported the event.**

# News from Friday Hill Community Association

Friday Hill Community Association (FHCA) is a registered charity which has been formed to provide activities for the whole of the community. The FHCA works very closely with Friday Hill TMO and other organisations in the area.

## Friday Hill in Bloom

This very popular competition has been held for the last 10 years. This years competition took place in July 2012 and the results are as follows:

### Best Garden

25 Ashwood Road

### Planters and Hanging Baskets

36 Bluehouse Road



### Communal Garden

Lakeview Court and 1-7 Castle House

All entrants receive a certificate and a gift and the winners get a certificate and gift vouchers. We look forward to seeing your splendid displays of flowers and shrubs next year.



## Do you have Green fingers and are you a Keen gardener?

We now have an allotment at Pimp Hall.

Anyone interested in joining us please come along or contact the office on **0208523 9433** for more details. This is in response to the request for us to set up and run more clubs for our residents. We are hoping to grow a selection of vegetables at the allotment amongst other things.

## THEATRE TRIP



Tickets for the **Superheroes in Neverland** at the **Millfield Arts Centre** in **Edmonton** for the matinee performance on Sunday 13th January 2013 are available at the greatly discounted rate of **£6.00** per ticket. For more details or to book your tickets please contact Bonita at the office.

Due to huge demand we sold out early last time.

## HALL HIRE

Coney Burrows Community Centre is available for hire. It is suitable for up to **40** people. The cost of hiring the hall (minimum booking **2 hours**) is **£20** per hour with a refundable deposit of **£50.00**. For the hall hire information pack please contact the office on 020 8523 9433.

## HARVEST FESTIVAL

In October this year we received food items from Longshaw School Harvest Festival. We divided these items into 33 bags for distribution. We delivered these items to local pensioners and to Coney Burrows Community Association and local residents who were very appreciative.

Many Thanks to Longshaw School.

*‘working towards providing excellent housing and reliable services’*

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**We're on the web!**  
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